

## Accessibility at the University of St.Gallen (as in March 2021)

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This document provides an overview of accessibility at the University of St.Gallen and has been drawn up jointly by the *Properties* and *Diversity & Inclusion* offices. The document is intended to provide an initial overview of accessibility and possible obstacles on the campus of the University of St.Gallen. It must be borne in mind that optimisation work is currently in progress.

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## 1 Preliminary remarks

In the context of its diversity strategy, the University of St.Gallen aims at equal opportunities for students and staff who have special needs as a result of a disability and/or illness. Top priority is accorded to ensuring accessibility and the provision of orientation. Various general conditions such as statutory requirements, preservation orders, existing buildings, etc., characterise the current state of the campus. An optimal accessibility situation could be created with a new building. When it comes to existing buildings and their environments, compromises must be sought and specific information must be made available. This document provides an initial overview of the possibilities and limitations with regard to accessibility on campus. Providing transparent documentation, images and descriptions of the various structural situations, as well as pointing out accessible entrances, can sometimes make everyday life easier. If required, [specialneeds@unisg.ch](mailto:specialneeds@unisg.ch) will be pleased to provide specific assistance.

## 2 Terminology

Terms	Description
Disability	According to the Swiss Federal Act on Equal Rights for People with Disabilities, people with a disability (disabled people) are people whose likely permanent physical, mental or psychological disability makes it more difficult or impossible for them to pursue everyday activities, cultivate social contacts, enjoy mobility, pursue their education and training or be gainfully employed (Federal Act, 2011) <a href="http://www.admin.ch/ch/d/sr/1/151.3.de.pdf">http://www.admin.ch/ch/d/sr/1/151.3.de.pdf</a>
Accessibility	Accessible construction is always meant comprehensively and must be understood as a cross-sectional task for the benefit of society as a whole which aims to improve the quality of life for everybody. Thus accessibility does not merely refer to the production of the structural, technical and organisational accessibility of buildings and rooms but also includes the removal of barriers in the spheres of information and communication.
Preservation orders	Buildings 01-08 are subject to preservation orders, i.e. certain requirements regarding the preservation of the buildings must be satisfied.

### 3 Safety and disability (fire, evacuation, emergency)

In the case of a fire alarm, the lifts will no longer work. However, people with disabilities must be specifically taken into consideration in the safety concept, and the persons concerned must have the relevant information. Specific information can be found in the “safety instructions” in the buildings. Emergency escape routes must be kept free as a matter of principle.

### 4 Analysed buildings and environments



Building number	Building designation	Relevance to studying (what takes place in the building)
01	Main Building	Teaching, public areas, events, information desk, catering, offices
02	Aula	Teaching, events, offices
03	Car park	Underground car park
04	Dufourstrasse 48	Administration, President
05	Varnbuelstrasse 16	Student Administration for all levels (Assessment Year, Bachelor's & Master's), offices
07	Mensa	Catering, teaching
09	Library Building	Teaching, public areas, events, library, catering, offices
10	Sports Hall	Sports
14-17	Executive Campus HSG	Executive education, seminar hotel, teaching, offices
22	Provisional 3 - Teaching Facilities	Teaching
23	Classroom Pavilion	Teaching
24	Central Institute Building	Offices (institutes), teaching, catering
58	Tellstrasse 2	Teaching, Student Mobility & Doctoral Levels offices
33	Rosenbergstrasse 51	Diversity and Inclusion Team Center for Disability and Integration
51	Unterer Graben 21	Offices (institutes)
52	Müller-Friedbergstrasse 6/8	Offices (institutes) The Coworking Space
61	Rosenbergstrasse 30	IT Devision, Offices (institutes)
62	St. Jakobstrasse 21	Offices (institutes), Joint Medical Master



## 5.2 Accessible parking facilities

Accessible parking facilities are available on campus (cf. Campus Map, p. 4).



Figure 1: Main Building

Figure 2: underground car park 01

The parking facilities were laid out to conform to standards in order to enable people to get in and out of their vehicles with ease. Drivers who make use of these parking facilities have to display a valid DI parking permit in the vehicle. Information about the DI parking permit can be found at <http://www.stva.sg.ch/home/strassenverkehr/Verkehrszulassung/IV-Parkkarte.html>

If you should require a disabled parking facility but do not have a DI parking permit, please contact the Parking Facility Administration of the University of St.Gallen ([Parkplatzadministration@unisg.ch](mailto:Parkplatzadministration@unisg.ch)) or [specialneeds.unisg.ch](http://specialneeds.unisg.ch). We will be glad for look for a solution for you. Please note, however, that as a rule, you will have to submit a medical certificate in order to be able to make use of special solutions.

### Access to the Main Building

Three reserved and marked disabled parking facilities can be found on the main forecourt (Varnbuelstrasse end). They are exclusively available to guests, students and staff of the HSG.

### Access to Dufourstrasse 48 (Administration)

The admin block is accessible through the underground car park (disabled parking facility near the lift) with the exception of the door (requires physical effort).

### **Access to Rosenbergstrasse 30**

The barrier-free car park at Rosenbergstrasse 30 is located behind the building

### **Access to St. Jakobstrasse 21**

The barrier-free access to the property is via the main entrance directly to the lift (ramp)

### **Access to the sports facilities**

A further disabled parking facility is situated in front of the Sports Hall.



*Figure 2: Sports Hall*

## **5.3 Arrival by public transport**

From the Railway Station the University is served by the Buslines 5 and 9. Bus No. 5, direction to Rotmonten; bus stop: Universität/Dufourstrasse, travel time 5 minutes. Bus No. 9, direction to Schuppis Nord; bus stop: Universität/Gatterstrasse, travel time 9 minutes. Please note that the No. 9 stops close by the Main Building. The following link shows you the bus schedule: <https://www.vbsg.ch/home/fahrplaene-netzplan/fahrplan-nach-linien.html>

For obstacle-free access to most buildings, the No. 9 bus is the preferable choice. If you opt for the No. 5 bus, you will have to cope with a relatively steep path or steep (tarmacked) road to reach the University. The University buildings Dufourstrasse 48 (Administration), the Main and Auxiliary Building, as well as the Library and the Mensa can be reached through the car park (which is half the height of the steep road mentioned before). The Central Institute Building (Building 24) can be reached via the continuing road after the climb has been completed.

Passengers with limited mobility can order boarding and alighting at stations with support facilities from the SBB Call Center Handicap. The offer is valid for fast trains and some regional trains. Announce your journey at least one hour in advance. The service is available free of charge to all passengers in wheelchairs, passengers with walking impediments, as well as blind and visually impaired passengers. Telephone number: 0800 007 102, calls are free of charge from Switzerland; from abroad: +41 51 225 78 44 (from 6 a.m. to 10 p.m., at least 1 hour in advance). E-mail: mobil@sbb.ch (at least 24 hours in advance).

#### **5.4 Disabled accessible buildings in the City of St.Gallen**

Here you can find out which buildings and entrances are freely accessible in the City of St.Gallen:

<http://wheelmap.org/map#/?lat=47.424125865783374&lon=9.36337355&q=St.Gallen&zoom=13>

<http://www.stadt.sg.ch/home/mobilitaet-verkehr/mobil-behinderung.html>

#### **5.5 Disabled accessible taxi options in St.Gallen**

Despite the well-developed public transport system, many people with a disability have to rely on disabled transport services. There are three disabled transport service providers in the City of St.Gallen: the TIXI St.Gallen Disabled Bus Association, Rolltaxi and the transport service of the Swiss Red Cross. All the transport services are affiliated to the Federation of Disabled Transport Services of the City of St.Gallen.

Further information about the various disabled transport services can be found here:

<http://www.behindertenfahrdienste-sg.ch/index.php?id=14>

Needless to say, many regular taxis offer their services in St.Gallen. However, not all the taxis are capable of accommodating a wheelchair. It is recommended that this question should be settled in advance.

The following taxi companies provide special services for people with a disability, for example:

<http://www.taxifrosch.ch/st-gallen/>, tel. 071 500 50 50

<http://www.heroldtaxi.ch/kontakt/>, tel. 071 222 27 77

## 5.6 Arrival by air

If you travel to the University of St.Gallen by air, it is recommended that you obtain information about the accessibility of the airport concerned.

If you land at Zurich Airport, you can catch the train to St.Gallen and then take No. 5 or 9 bus from the Main Railway Station.

<https://www.flughafen-zuerich.ch/passagiere-und-besucher/airport-services/reisende-mit-handicap>

If you land at Altenrhein Airport, you will have the bus stop for the bus to Rorschach or Rheineck on your doorstep. From either of those places, you can catch the train to St.Gallen, as far as the Main Railway Station. The journey to St.Gallen takes 20 or 30 minutes, depending on whether you depart from Rorschach or Rheineck.

<http://www.stgallen-airport.ch/de/peoples-viennaline/flugbetreuung/barrierefrei-fliegen>

Two bus lines serve the University of St.Gallen from the Main Railway Station. The No. 5 bus takes you to the “Universität/Dufourstrasse” bus stop, and No. 9 bus to the “Universität/Gatterstrasse” bus stop. The journey from the Main Railway Station takes 5 minutes with bus 5, and 8 minutes with bus 9.

## 6 Accessibility situation on campus

The campus is situated on one of St.Gallen’s beautiful hills. Accordingly, gradients have to be expected everywhere – also on the paths connecting the individual buildings. It is recommended that you obtain information in advance about what the best disabled accessible connections are in order to get to your campus destination. As a rule, the paths are hard-surfaced. If you should have any questions, the Information Desk in the Main Building will be pleased to assist. Below, an overview will be provided of the accessibility of the various buildings. There are tactile guidelines from Bus Stop Universität/Gatterstrasse to the Main Building (Building 01) and to the Aula (Building 02). Moreover the steps in the staircase of the Main Building are marked.

## 7 Relaxation options (relaxation room)

The relaxation room is located in the Main Building. There is very little space for movement, however, and the room can only be accessed over a high step. The day-beds are close together. The room is rather dark. Alternatively, people with special needs can also make use of the two first-aid rooms (Main Building: 01-108; B Building: 09-015). The first-aid rooms are more generously dimensioned and are equipped with two height-adjustable first-aid beds. In case of need, please contact Mr Adrian Rickert (Head of Janitorial Services, 071 224 22 35) or [specialneeds@unisg.ch](mailto:specialneeds@unisg.ch).

First-aid rooms are also available in the properties at Rosenbergstrasse 30, ground floor, room number 61-062 and St. Jakobstrasse 21, upper floor, room number 62-129.

## 8 Disabled accessible toilets

Various buildings have disabled accessible toilets. These toilets are locked; to open them, you will require a eurokey (<http://www.eurokey.ch/>). If you do not have such a key, please contact Janitorial Services directly (071 224 22 48).

**Disabled accessible toilets can be found here:**

**Main Building:** basement: 01-U167, 01-U164, 01-U133, first floor: 01-119, 3rd floor: 01-303

**Aula:** 02-004

**Administrative Block:** 04-027

**Library Building:** 09-009, 09-034

**Sports Hall:** 10-003

**Rosenbergstrasse 30:** 6<sup>th</sup> floor, room 61-695, accessible with Euro-Key

**St. Jakobstrasse 21,** 4<sup>th</sup> floor, room 62-494, accessible with Euro-Key

## 9 Building 01 (Main Building)

Building/contents	
Entrance	Very heavy doors that have to be opened manually; all interior doors must also be opened manually (toilets, seminar rooms, etc.). There is an automatic door to the right of the main entrance (next to the pond).
Luminance contrast:	The interior of the building displays a low luminance contrast (subjective assessment without indication of measured values). However, the stairs are marked.
Orientation aids	Information screens are attached to the wall, and there are individual information pillars.  The Information Desk is located by the main entrance and provides information and, if required, assistance during opening hours.
Furniture	The tables in the seminar rooms can be moved. On request, raised tables for wheelchair users can be made available.
Infrastructure	The big lecture rooms (01-011 / 012 / 013 / 014) are equipped with type T audio induction loops.

<p><b>Disabled accessible toilets</b></p>	<p>They are located in the 1st basement and on the 1st and 3rd floors.</p> 
<p><b>Relaxation room</b></p>	<p>Available on the ground floor, room 01-024.</p>
<p><b>Flooring in the building</b> (including ramps, if any)</p>	<p>All flooring in the public areas can be driven on with minimum resistance (no carpets). This is applicable throughout, with the exception of some seminar rooms (some seminar rooms have spherical yarn flooring, but spherical yarn is deemed to be obstacle-free for wheelchair users). In the lower floor, there is a ramp that can be used for transfer to Building 09 (gradient of 6%). The connecting structure between the Main Building (01) and the Library Building (09) has a gentle gradient. The door from the main building into the connecting building to the library building is automated.</p>
<p><b>Lift</b></p>	<p>The lift is rather small (caution with electric wheelchairs). Please note: cannot be used in the event of fire.</p>

## 10 Building 02 (Aula)

Building / content	
<p><b>Entrance</b></p>	<p>Very heavy doors that have to be opened manually; all interior doors must also be opened manually (this also applies to WC, corridor and seminar doors...).</p>
<p><b>Luminance contrast</b></p>	<p>The indoor stairs are not marked.</p>
<p><b>Furniture</b></p>	<p>The tables and chairs can be moved. On request, raised tables for wheelchair users can be made available.</p>
<p><b>Infrastructure</b></p>	<p>A type T audio induction loop has been installed.</p>
<p><b>Entrances to individual rooms</b></p>	<p>Very heavy doors that have to be opened manually;</p>

<b>Disabled accessible toilet</b>	Is located on the ground floor.
<b>Flooring in the building</b> (including ramps, if any)	All flooring can be driven on with minimum resistance (no carpets).

## 11 Building 03 (Car park)

Building / content	
<b>Entrance</b>	Obstacle-free entrance, disabled accessible parking facilities. The doors from the parking garage to the main building and to Dufourstrasse 48 (Administration) are automated.
<b>Lift</b>	Lift for access to Dufourstrasse 48 (Administration) and for access to Main and Auxiliary Buildings, Mensa and Library.

## 12 Building 04 (Administration Building, Dufourstrasse 48)

Building / content	
<b>Entrance</b>	Very heavy doors that have to be opened manually; all interior doors must also be opened manually (this also applies to WC, corridor and office doors). Entrance from the parking garage: Door is automated.
<b>Luminance contrast</b>	No contrast on the stairs.
<b>Orientation aids</b>	No floor indicator signs on handrails.
<b>Disabled accessible toilets</b>	Ground floor.
<b>Flooring in the building</b> (including ramps, if any)	Obstacle-free.
<b>Lift</b>	The lift is rather small (caution with electric wheelchairs). Please note: cannot be used in the event of fire.

### 13 Building 05 (Administration Building, Varnbuelstrasse 16)

Building / content	
Entrance	Very heavy doors that have to be opened manually; all interior doors must also be opened manually (this also applies to WC, corridor and seminar room doors).
Luminance contrast	No contrast on the stairs.
Orientation aids	No floor indicator signs on handrails.
Disabled accessible toilet	Is located in the 1st basement.
Flooring in the building (including ramps, if any)	Obstacle-free.
Lift	No lift installed.

### 14 Building 07 (Mensa)

Building / content	
Entrance	Doors have to be opened manually; all interior doors must also be opened manually (this also applies to WC, corridor and seminar room doors).
Orientation aids	None available.
Furniture	Raised tables for wheelchair users available on request.
Disabled accessible toilets	Located in Building 01.
Flooring in the building (including ramps, if any))	Obstacle-free.
Lift	Installed. Cannot be used in the event of fire.

## 15 Building 09 (Library Building)

Building / content	
<b>Entrance</b>	Doors have to be opened manually; all interior doors must also be opened manually (this also applies to WC, corridor and seminar room doors).
<b>Luminance contrast</b>	Moderately perceptible.
<b>Orientation aids</b>	No specific orientation aids available.
<b>Furniture</b>	<p>Furniture in the Audimax is fixed (steep seating arrangement), partly height-adjustable tables in the Audimax, as well as in lecture halls 09-011 and 09-012. Wheelchair seating without tables possible at the bottom or top of the room.</p> <p>Lockers are situated on the ground floor.</p>
<b>Infrastructure</b>	No induction loop installed.
<b>Entrances to individual rooms</b>	Wheelchairs can be driven into the Audimax from below and from above. The Library is only obstacle-free on the ground floor.
<b>Disabled accessible toilets</b>	Are located on the ground floor.
<b>Flooring in the building</b> (including ramps, if any))	Obstacle-free.
<b>Catering facilities</b>	B Mensa (drinks, snacks, pasta buffet at lunchtime).
<b>Lift</b>	Installed. Cannot be used in the event of fire.

## 16 Building 10 (Sports Hall)

Building / content	
Entrance	Doors have to be opened manually; all interior doors must also be opened manually (this also applies to WC, corridor and seminar room doors).
Catering facilities	Is located in Buildings 01 & 07.
Disabled accessible toilets	Are located on the ground floor.
Flooring in the building (including ramps, if any))	Obstacle-free.
Lift	Installed. Cannot be used in the event of fire.

## 17 Buildings 14-17 (Executive Campus HSG)

Building / content	
Entrance	Doors have to be opened manually; all interior doors must also be opened manually (this also applies to WC, corridor and seminar room doors).  The doors between the car park and the building open automatically.
Orientation aids	Assistance can be requested from the Information Desk as required.
Disabled accessible toilets	Are located on various floors.
Flooring in the building (including ramps, if any))	Obstacle-free.
Catering facilities	In the building.
Disabled accessible parking facilities	Car park indoor and beside the building.
Lifts	Installed. Not all of them have an acoustic floor indicator; cannot be used in the event of fire.

## 18 Building 22 (Provisional 3 – Teaching Facilities)

Building / content	
Entrance	Doors have to be opened manually; all interior doors must also be opened manually (this also applies to WC, corridor and seminar room doors)  Rooms are not accessible to wheelchair users (too little space, no room for turning manoeuvres).
Disabled accessible toilet	Is located in the ground floor women's toilet
Catering facilities	Is located in Buildings 01 & 07.
Lift	<b>NO</b> lift installed.

## 19 Building 23 (Classroom Pavilion)

Building / content	
Entrance	Doors have to be opened manually; all interior doors must also be opened manually (this also applies to WC, corridor and seminar room doors).
Entrances to individual rooms	Only ground floor does not present any obstacles.
Catering facilities	Is located in Buildings 01 & 07.
Disabled accessible toilets	None available.
Lift	<b>NO</b> lift installed.

## 20 Building 24 (Classrooms, Central Institute Building)

Building / content	
Entrance	Doors have to be opened manually; all interior doors must also be opened manually (this also applies to WC, corridor and seminar room doors).
Disabled accessible toilet	Is located on the first floor.
Relaxation room	Available on the ground floor, room 24-1-101
Flooring in the building (including ramps, if any))	Obstacle-free.
Catering facilities	Is located in Buildings 01 & 07.
Lifts	Installed. Not all of them have an acoustic floor indicator. Cannot be used in the event of fire.

## 21 Building 36 (Language Center)

Building / content	
Entrance	Doors have to be opened manually; all interior doors must also be opened manually (this also applies to WC, corridor and seminar room doors) Rooms are not accessible to wheelchair users (too little space, no room for turning manoeuvres).
Entrances to individual rooms	Only one room accessible since no lift on the premises.
Catering facilities	None in the building.
Disabled accessible toilets	None in the building.
Lift	No lift installed.
Alarm/evacuation/escape routes	No technical monitoring in the building. Alarm and evacuation must be solved in organisational terms.

## 22 Building 58 (Tellstrasse 2)

Building / content	
Entrance	Maindoor automatically controlled. Handrails on one side. Obstacle-free entrance only though side entrance. is; All interior doors must also be opened manually (this also applies to WC, corridor and seminar room doors). Steps are not marked.
Disabled accessible toilet	Is located on the first floor.
Catering facilities	Selecta machine and water stations
Ground surfaces in the immediate vicinity of the building	In some places cobblestones around the building.
Lift	Installed. NO acoustic floor indicator. Only usable with Eurokey through the side entrance. Cannot be used in the event of fire.
Alarm/evacuation/escape routes	No technical monitoring in the building. Alarm and evacuation must be solved in organisational terms.

## 23 Building 33 (Rosenbergstrasse 51)

Building / content	
Entrance	Doors have to be opened manually; all interior doors must also be opened manually (this also applies to WC, corridor and seminar room doors).
Car park	The nearby underground car park of the University of Applied Science provides disabled accessible parking facilities.
Catering facilities	Mensa in the nearby university of applied sciences. Barrier-free access.
Disabled accessible toilet	Is located on the first floor.

<b>Lift</b>	Please note: the existing stair lift does not have sufficient depth for electric wheelchairs in all places. Cannot be used in the event of fire.
<b>Alarm/evacuation/escape routes</b>	No technical monitoring in the building. Alarm and evacuation must be solved in organisational terms.

## 24 Building 51 (Oberer Graben 21)

Building / content	
<b>Entrance</b>	Obstacle free entrance only via Oberer Graben and with Eurokey. Doors are not automatically. Telephone set on a suitable level. Stairs are not marked. Handrails on one side.
<b>Car park</b>	Blaue Zone with DI parking permit.
<b>Catering facilities</b>	None in the building.
<b>Disabled accessible toilet</b>	Available in Building 52, Müller-Friedbergstrasse 6/8. Accessible through a passerelle on the 6 <sup>th</sup> floor. Not obstacle free.
<b>Lift</b>	Installed indoor. Cannot be used in the event of fire.
<b>Alarm/evacuation/escape routes</b>	No technical monitoring in the building. Alarm and evacuation must be solved in organisational terms.

## 25 Building 52 (Müller-Friedbergstrasse 6/8)

Building / content	
<b>Entrance</b>	Doors have to be opened manually. Telephone set on a suitable level available.
<b>Car park</b>	Blaue Zone with DI parking permit, as available.
<b>Catering facilities</b>	None in the building.

<b>Disabled accessible toilet</b>	Available on the 6 <sup>th</sup> floor.
<b>Relaxation room</b>	Available on the 5 <sup>th</sup> floor, room 52-5008
<b>Lift</b>	Installed. No acoustic floor indicator but relief printed figures. Cannot be used in the event of fire.
<b>Alarm/evacuation/escape routes</b>	No technical monitoring in the building. Alarm and evacuation must be solved in organisational terms.

## 26 Building 52 The coworking space (Müller-Friedbergstrasse 6/8)

Building / content	
<b>Entrance</b>	Doors have to be opened manually.
<b>Luminance contrast</b>	No contrast on the stairs.
<b>Car park</b>	Blaue Zone with DI parking permit, as available.
<b>Disabled accessible toilet</b>	None.
<b>Lift</b>	None.
<b>Alarm/evacuation/escape routes</b>	No technical monitoring in the building. Alarm and evacuation must be solved in organisational terms.

## 27 Building 61 (Rosenbergstrasse 30)

Building / content	
<b>Entrance</b>	Doors have to be opened manually.
<b>Luminance contrast</b>	No contrast on the stairs.
<b>Car park</b>	Barrier-free car park behind the building.

<b>Catering facilities</b>	Selecta machine with snacks and drinks
<b>Disabled accessible toilet</b>	On the 6 <sup>th</sup> floor, room 61-695 with douche, accessible by lift from summer 2020.
<b>Relaxation room</b>	Available on the ground floor, room number 61-062
<b>Lift</b>	Available until 5 <sup>th</sup> floor. From summer 2020 until 6 <sup>th</sup> floor. Acoustic floor indicator. Cannot be used in the event of fire.
<b>Alarm/evacuation/escape routes</b>	No technical monitoring in the building. Alarm and evacuation must be solved in organisational terms.

## 28 Building 62 (St. Jakobstrasse 21)

<b>Building / content</b>	
<b>Entrance</b>	Doors have to be opened manually. Barrier-free access to the property via main entrance directly to the lift (ramp).
<b>Luminance contrast</b>	No contrast on the stairs.
<b>Car park</b>	Not yet available.
<b>Catering facilities</b>	None in the building.
<b>Disabled accessible toilet</b>	Available on the 4 <sup>th</sup> floor, accessible by lift.
<b>Relaxation room</b>	Available on upper floor, room 62-129.
<b>Lift</b>	Available. Acoustic floor indicator. Cannot be used in the event of fire.
<b>Alarm/evacuation/escape routes</b>	No technical monitoring in the building. Alarm and evacuation must be solved in organisational terms.